

CAPABILITY STATEMENT



OVERVIEW

Metro Utility Worx is the no-fuss, high-quality provider for the delivery of H.V & L.V. contract work in the energy supply market. Our skills and processes enable us to provide a stress-free and cost-effective service for all our customers.

We specialize in installing electrical conduits for the electrical supply industry and have full VESI & REC accreditation, with every team member appropriately trained and certified. We provide directional boring and trenching services to complete all the associated works with the least amount of area disruption. The scale of the project will dictate the additional services we provide, but we have the capability and equipment for any scale of the project.

As contractors to large-scale projects, we have the capability to complete works with the following additional service capabilities.

- Hydro Excavation
- Horizontal Boring and Directional Drilling
- Trenching and Excavation
- Underground Asset Location
- Liaising with Councils for Road Opening Permits
- Underground Electricity Connections
- Power Supply to Your Premises
- Power Network Connection
- NBN Enabled

Metro Utility Worx is a well-established and experienced provider, delivering H.V & L.V. contract work since 2011.

Metro Utility Worx operates out of its own depot in Knoxfield, with all equipment and office infrastructure housed on-site. We operate a modern fleet of trucks & excavators, enabling 5 service crews to be deployed.

In addition, we have specialist equipment including a 13.5-tonne excavator, directional drill system, and a range of hydro excavation units (3000 up to 6000 litre capacity). All equipment is maintained in-house by our full-time maintenance technician.

Due to the quality of our workmanship and safe work practices, **Metro Utility Worx** enjoys a very strong rapport with our customers, the relevant industry, council, and WorkSafe inspectors. We closely follow all appropriate industry and WHS guidelines, with an Integrated Management System maintained as part of our compliance framework.

Since 2023, we hold ISO 9001, 45001 and 14001 certifications.

We also conduct quality Audits at the end of each job to ensure all aspects meet the job specification and compliance standards. 'Proposed' and 'As Built' drawings can be provided on request.

About us

In 2011, Damien Dwyer saw the opportunity to enter the Power Supply Industry market and secured a contract with one of Victoria's major energy supply companies. As the operator of a successful electrical contracting firm, (which operated in the residential/commercial construction sector), this single contract has grown into the business that we now know as **Metro Utility Worx**. **Metro Utility Worx** delivers H.V. & L.V. Civil Project work, VEDN Auditing and Pole to Pit constructions.

In March 2016, **Metro Utility Worx** commenced an initial multi-year contract with Zinfra completing Pole to Pit constructions into the Jemena and United Energy Networks.

Over the ensuing years, **Metro Utility Worx** has grown its position in the energy supply market with other energy supply clients and now has up to 5 full-time crews deployed daily.

On average, our crews complete 1,000 separate jobs per year, covering more than 13,000 metres of trenching/boring – inclusive of 1200 metres through rock.

This work is completed using all manner of trenching/boring techniques and equipment to align with the specific site location and all relevant environment considerations.

Core Services

Metro Utility Worx's core services are.

Civil Works Projects

Our customers engage us so we can take the frustration and headaches away from managing multiple trades, suppliers, deadlines, and ensure quality outcomes for their projects.

Since inception, we have taken great care and pride in how we manage projects for our customers. **Metro Utility Worx** has been built on complex projects, with multiple stakeholders and outcomes based on quality, budget, and time frames.

We have a process based on a solid quality framework from design, through planning, implementation, auditing, and handover to our customers. We are REC accredited and hold a range of specialist certifications which enable safer and more seamless project delivery.

VEDN Pole To Pit Construction

Experts in installation of underground electrical infrastructure
- approved on the VESI website as a VEDN accredited provider.
We have more than 14 years of experience working on electrical

networks as a supplier of underground infrastructure to enable underground electricity connections on civil work projects.

Supported by our Integrated Management System and fully trained staff, we manage Pole to Pit connections from start to finish.

Our typical service includes.

- Coordinating with relevant Council and Government bodies to obtain permits
- Order and pick up materials from the Network Providers
- Organize relevant road opening permits
- Reinstatements and traffic management

We conduct a full Pole to Pit Audit at the end of each job to ensure every aspect meets with requirements and standards. 'Proposed' and 'As Built' drawings are provided on request.

Additional services that can be provided to our VEDN projects.

- Hydro Excavation
- Horizontal Boring
- Trenching and Excavation
- Underground Asset Location
- Underground Mains
- Liaising with Council for Road Opening Permits
- Underground Electricity Connections

- Friable & Non-Friable Asbestos Removal
- Power Supply to your Premises
- Power Network Connections
- Electrical Spotting

VESI Auditing Services

If you are an Electrical Contractor looking for auditing services to complete your projects, then you can be rest assured we have the experience, commercial understanding and knowledge to assist, and our accreditation is always current.

Our years of commercial experience - both contracting and auditing, means that projects can progress without the frustration of unnecessary delays. If our audit detects an issue, then we can work with you to provide guidance around what is needed to bring it up to compliance.

Our team

The core management structure of Metro Utility Worx comprises.

- **Damien Dwyer**

The founder, Managing Director, VEDN Auditor and Registered Electrical Contract holder for Metro Utility Worx operations. Damien's duties extend from the Quality Assurance of jobs, through marketing/sales, and line auditing to occasional on-site technical support.

- **Thomas Richardson**

Construction Manager with overarching responsibility for the field crews. Tom has a strong can-do attitude and drives high quality with an eye for site neatness. Tom joined the Metro teams in 2014, bringing with him years of experience in civil projects.

Tom holds certification for VEDN U/G Electrical Infrastructure and a Certificate 3 in ESI – Power Systems

- **Job Management**

Supporting our field crews is a highly experienced office team who manage the job/team scheduling, monitor site compliance, team certifications and provide highly quality support to our clients.

Certifications & Accreditation

Registered Electrical Contractor – REC # 13938

As a long standing and experienced electrical contractor, **Metro Utility Worx** is registered to perform electrical contract work in the state of Victoria.

ISO Certification

In recognition of the quality and effectiveness of our internal control processes, we now hold the following ISO certifications.

- **ISO 9001 – Quality Management System**, certifying our quality control measures, ensuring materials and workmanship meet industry standards, reducing defects and rework.
- **ISO 45001 – Occupational Health & Safety Management System**, acknowledges our process around the safety training of our workers, the use of Personal Protective Equipment (PPE), risk assessments and emergency preparedness.
- **ISO 14001 – Environmental Management System**, covers our practices around responsible waste disposal, pollution minimization, and where possible, the use of eco-friendly materials to reduce environmental impact.

VESI Accredited

As a VESI Accredited contractor, we are accredited to work on the Victorian electrical distribution network. All of our service personnel are VEDN accredited. **Metro Utility Worx** also provides VEDN Auditing services.

Civil Contractors Federation

We are member of this national industry association representing civil construction contractors and related businesses.

Commercial Insurance

In addition to normal workplace safety cover, **Metro Until Worx** holds Public Liability insurance coverage to \$20M and Contractor Insurance to \$10M. This provides backing peace of mind for all of our work.