

# CAPABILITY STATEMENT



# OVERVIEW

**Metro Utility Worx** is the no-fuss, high-quality provider for the delivery of H.V & L.V. contract work in the energy supply market. Our skills and processes enable us to provide a stress-free and cost-effective service for all our customers.

We specialize in installing electrical conduits for the electrical supply industry and have full VESI & REC accreditation, with every team member appropriately trained and certified. We provide directional boring and trenching services to complete all the associated works with the least amount of area disruption. The scale of the project will dictate the additional services we provide, but we have the capability and equipment for any scale of the project.

As contractors to large-scale projects, we have the capability to complete works with the following additional service capabilities.

- Hydro Excavation
- Horizontal Boring and Directional Drilling
- Trenching and Excavation
- Underground Asset Location
- Liaising with Councils for Road Opening Permits
- Underground Electricity Connections
- Power Supply to Your Premises
- Power Network Connection
- NBN Enabled



**Metro Utility Worx** is a well-established and experienced provider, delivering H.V & L.V. contract work since 2011.

**Metro Utility Worx** operates out of its own depot in Knoxfield, with all equipment and office infrastructure housed on-site. We operate a modern fleet of trucks & excavators, enabling 5 service crews to be deployed.

In addition, we have specialist equipment including a 13.5-tonne excavator, directional drill system, and hydro excavation equipment. All equipment is maintained in-house by our full-time maintenance technician.

Due to the quality of our workmanship and safe work practices, **Metro Utility Worx** enjoys a very strong rapport with our customers and the relevant industry, council, and WorkSafe inspectors. We closely follow all relevant industry and WHS guidelines, with an Integrated Management System maintained as part of our compliance framework.

We also conduct quality Audits at the end of each job to ensure every aspect meets the job specification and compliance standards. 'Proposed' and 'As Built' drawings can also be provided on request.



# About us

In 2011, Damien Dwyer saw the opportunity to enter the Power Supply Industry market and secured a contract with one of Victoria's major energy supply companies. As the operator of a successful Electrical contracting firm, (which operated in the residential/commercial construction sector), this single contract has grown into the business that we now know as **Metro Utility Worx**. **Metro Utility Worx** delivers H.V. & L.V. Civil Project work, VEDN Auditing and Pole to Pit constructions, with up to 5 full-time crews deployed daily.

In March 2016, **Metro Utility Worx** commenced an initial multi-year contract with Zinfra completing Pole to Pit constructions into the Jemena and United Energy Networks. Over the forward 4 ½ years, **Metro Utility Worx** installed over 2860 Pole to Pit connections for Zinfra in the Jemena Network area – receiving excellent results on all external quality & safety audits conducted by Jemena and Zinfra.

Through our continued performance and high customer service, **Metro Utility Worx** has become one of the main contractors to Zinfra in the Jemena Network, and we are highly motivated to continue and improve on this.

# Core Services

**Metro Utility Worx's** core services are.

## Civil Works Projects

Our customers hire us so we can take the frustration and headaches away from managing multiple trades, suppliers, deadlines, and ensure quality outcomes for their projects.

Since inception, we have taken great care and pride in how we managed projects for our customers. **Metro Utility Worx** has been built on complex projects, with multiple stakeholders and outcomes based on quality, budget, and time frames.

We have a process based on a solid quality framework from design, planning, implementation, auditing, and handover to our customers. We are REC accredited and hold a range of specialist certifications which enable safer and more seamless project delivery.

## VEDN Pole To Pit Construction

Experts in installation of underground electrical infrastructure  
- approved on the VESI website as a VEDN accredited provider.  
We have more than 10 years of experience working on electrical

networks as a supplier of underground infrastructure to enable underground electricity connections on civil work projects.

Supported by our Integrated Management System and fully trained staff, we manage Pole to Pit connections from start to finish.

Our typical service includes.

- Coordinating with relevant Council and Government bodies to obtain permits
- Order and pick up materials from the Network Providers
- Organize relevant road opening permits
- Reinstatements and traffic management

We conduct a full Pole to Pit Audit at the end of each job to ensure every aspect meets with requirements and standards. Proposed and 'As Built' drawings can also be provided on request

Additional services that can be provided to our VEDN projects.

- Hydro Excavation
- Horizontal Boring
- Trenching and Excavation
- Underground Asset Location
- Underground Mains
- Liaising with Council for Road Opening Permits
- Underground Electricity Connections

- Non-Friable Asbestos Removal
- Power Supply to your Premises
- Power Network Connection
- Electrical Spotting

### **VESI Auditing Services**

If you are an Electrical Contractor looking for auditing services to complete your projects, then you can be rest assured we have the experience, commercial understanding and knowledge to assist, and our accreditation is always current.

Our years of commercial experience - both contracting and auditing, means that projects can progress without the frustration of unnecessary delays. If our audit detects an issue, then we can work with you to guide you to what is needed to bring it up to compliance.

# Our team

The core management structure of Metro Utility Worx comprises.

- **Damien Dwyer**

The founder, Managing Director, VEDN Auditor and Registered Electrical Contract holder for Metro Utility Worx operations. Damien's duties extend from the Quality Assurance of jobs, through marketing/sales, and line auditing to occasional on-site technical support.

- **Thomas Richardson**

Construction Manager with overarching responsibility for the field crews. Tom has a strong can-do attitude and drives high quality with an eye for site neatness. Tom joined the Metro teams in 2014, bringing with him years of experience in civil projects.

Tom holds certification for VEDN U/G Electrical Infrastructure and a Certificate 3 in ESI – Power Systems

- **Job Management**

Supporting our field crews is a highly experienced office team who manage the job/team scheduling, monitor site compliance, team certifications and provide highly quality support to our clients.